

AUGUST 2010

## INFORMATION UPDATE

FOR DISABILITY SUPPORT SERVICE PROVIDERS

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### **Review of Residential Services Work Programme**

This update provides you with information on the programme of work to review the way residential support services are contracted for and delivered.

### **Why is the Ministry doing the review?**

We are undertaking this programme of work because:

- consumers and providers have asked the Ministry of Health to consider changes to the way residential support services are contracted for and delivered
- it is part of the Disability Support Services Group's strategic direction following the Government Response to the Social Services Select Committee's "Inquiry into the Quality of Care and Services Provision for People with Disabilities"
- a comprehensive piece of work has not been done in this area recently
- of the need to align current thinking with potential future service models
- of the need to bring together existing and future pieces of work about residential support services under one work programme

### **What is the review?**

We are adding to the programme of work based on internal and external feedback. It will include:

1. investigating options to give service users and their families more choice, control and flexibility about the services they use
2. changes to the way funding is allocated and how support services are priced
3. updating existing service models and creating new service models
4. a comprehensive review of the agreement templates (service specifications and head of agreement).

## **How can I provide feedback on the review?**

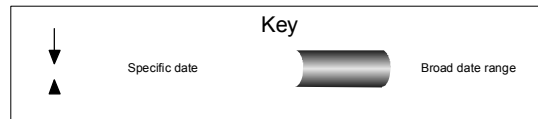
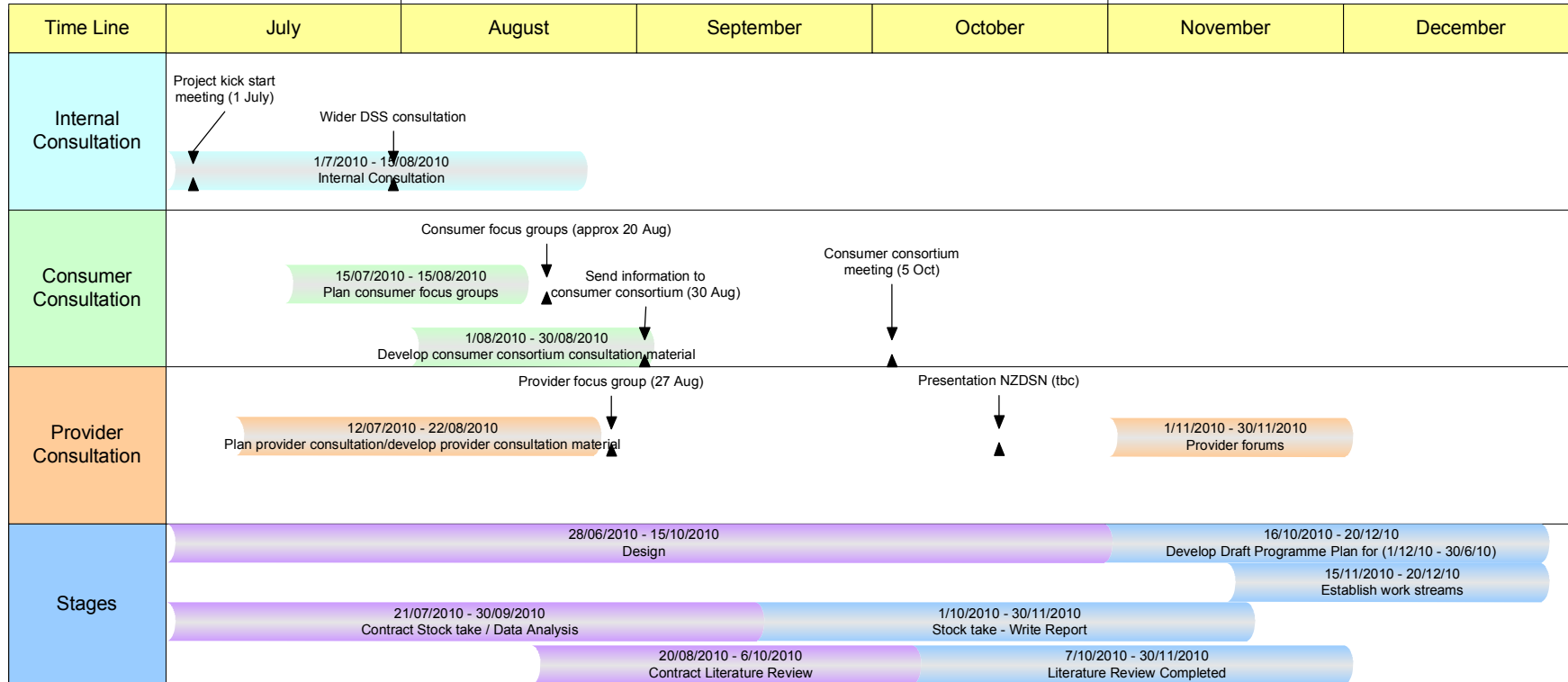
There will be many opportunities for providers of disability support services with an interest in this work to be part of the review and we welcome your views. Provider comment will be sought through:

- an initial provider focus group meeting (27 August 2010)
- a presentation at a New Zealand Disability Support Network (NZDSN) meeting (Oct/Nov to be confirmed)
- provider forums – Auckland, Rotorua, Palmerston North, Christchurch and Dunedin (November 2010).
- provider participation on reference groups that will be set up once project work streams are established
- feedback via email → [disability@moh.govt.nz](mailto:disability@moh.govt.nz).

## **Timeframes**

Please refer to the attached timeline which outlines the early stages of the programme of work.

## Review of Residential Services - Programme Plan July 2010 - December 2010



Programme Plan - Review of Residential Services, updated 17/8/2010